

FEHBP Update

Federal Employees Health Benefits Program Demonstration Project



DEPARTMENT OF DEFENSE

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You Are Invited to an Education Session in Your Area

Learn About This Health Care Option

This *FEHBP Update* includes information about the Federal Employees Health Benefits Program (FEHBP) Demonstration Project **specific to your area**, which is one of the 10 Department of Defense (DoD) demonstration sites. You

and your family are invited to an upcoming DoD-sponsored education session on this health care option. The schedule for your session is inside, along with a demonstration site map. We look forward to meeting you in person.

Updating DEERS and Social Security: *Protect Your Entitlements*

The average person moves several times during his or her lifetime. As a Uniformed Services retiree or family member, you have probably moved far more times than the national average!

So you most likely are already aware of the importance of notifying various organizations and agencies of address and family member changes.

But when it comes to protecting your retirement benefits, two of the most important agencies to

contact are the Defense Enrollment Eligibility Reporting System (DEERS) and the Social Security Administration (SSA).

The DEERS worldwide database is used to verify eligibility of Uniformed Services members—active or retired—and their family members. The information stored in DEERS, if kept current, protects benefits for those who are actually entitled to care.

The DEERS database includes home addresses and information

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Special Points of Interest

You're In!

- Check the ZIP code list inside to ensure your residence is in the demonstration site.

We Can Answer Your Questions

- Come to an education session to see if this program is right for you.

For more information, call the Department of Defense (DoD) Customer Care Center toll free weekdays from 8 a.m. to 6 p.m. Eastern Time at 1-877-DOD-FEHB (1-877-363-3342). For Spanish, call 1-866-DOD-FEHB (1-866-363-3342). For the hearing impaired, call the toll-free TTY number, 1-877-535-6778. Or visit www.tricare.osd.mil/fehbp/

FEHBP Fort Knox, Kentucky, Site

The shaded region on the map below identifies the Department of Defense Federal Employees Health Benefits Program Demonstration Project site in the vicinity of Fort Knox, Kentucky, and Indiana. We are hosting an education session in Louisville, Kentucky, as indicated by the star.



Data Source: Cartesia map resources

Demonstration Site ZIP Codes

If you reside in a ZIP code area listed below, you may be eligible to participate in the DoD FEHBP Demonstration Project. These ZIP codes are used in the area of Fort Knox.

40004	40056	40115	40159	40205	40221	40252	40283	42712	42788	47133	47172
40008	40059	40117	40160	40206	40222	40253	40285	42713	47106	47134	47174
40013	40060	40118	40161	40207	40223	40255	40287	42716	47107	47135	47199
40018	40061	40119	40162	40208	40224	40256	40289	42724	47110	47136	47514
40020	40062	40121	40164	40209	40225	40257	40290	42726	47112	47137	47520
40022	40063	40140	40165	40210	40228	40258	40291	42732	47114	47142	47525
40023	40067	40142	40170	40211	40229	40259	40292	42740	47115	47143	47551
40025	40069	40143	40171	40212	40231	40261	40293	42748	47117	47144	47574
40027	40071	40144	40175	40213	40232	40266	40294	42754	47119	47145	
40037	40104	40145	40176	40214	40233	40268	40295	42755	47122	47146	
40041	40106	40146	40177	40215	40241	40269	40296	42757	47123	47150	
40047	40107	40150	40178	40216	40242	40270	40297	42762	47124	47151	
40048	40108	40152	40201	40217	40243	40272	40298	42764	47129	47160	
40049	40109	40153	40202	40218	40245	40280	40299	42776	47130	47161	
40051	40110	40155	40203	40219	40250	40281	42701	42783	47131	47164	
40052	40111	40157	40204	40220	40251	40282	42702	42784	47132	47166	

Education Session

The Department of Defense (DoD) is hosting an education session near you to provide information on the DoD Federal Employees Health Benefits Program (FEHBP) Demonstration Project, to discuss the health care options available and to assist you with your questions. State and local agency resources may also be there to address other health insurance questions.

You and your family are invited to attend. If you can attend and for detailed directions to the session, call the Department of Defense (DoD) Customer Care Center toll free weekdays from 8 a.m. to 6 p.m. Eastern Time at 1-877-DOD-FEHB (1-877-363-3342). For Spanish, call 1-866-DOD-FEHB (1-866-363-3342). For the hearing impaired, call the toll-free TTY number, 1-877-535-6778. Or visit: www.tricare.osd.mil/fehbp/



When: Wednesday, November 1, at 10 a.m.

Where: American Legion
2919 Bardstown Road
Louisville, Kentucky

Updating DEERS

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about sponsors, their spouses and children. DEERS is updated only by the Uniformed Services sponsor or family member. It is your responsibility to ensure the information in DEERS about you and your family is correct.

When DEERS information is not current, problems can arise. For example, since health care contractors use home addresses in the DEERS database to mail health benefits materials, you may never receive such mailings if your DEERS information is not current.

Also, the Department of Defense currently has several health care demonstration programs in certain parts of the country. Since a key eligibility criterion is determined by where you live, you may not learn about these demonstration programs or you may appear to be

ineligible to participate if your DEERS information is incorrect.

Each family life event or change—such as marriage, divorce, birth, adoption and death—must be reported to DEERS. Claims for health care may be denied if DEERS has no record of a new spouse or child.

To make sure your family's DEERS records are up to date, contact the nearest Uniformed Services personnel office. You can call DEERS toll free at 1-800-538-9552 (in California, call 1-800-334-4162). Be sure to have your sponsor's (the Uniformed Services member's or former member's) full name and Social Security number.

Another organization you should inform about name and address changes is the Social Security Administration (SSA), which provides Medicare with its address list.

If you belong to a Medicare Managed Care Plan, your eligibility is determined by where you live. If your address is not current and correct with the SSA, you may not be allowed to join a Medicare Managed Care Plan. Claim payments for Medicare services may be slowed down, or even denied, if Social Security name and address information is not current.

To update your information with the SSA, call or visit your local Social Security office, which should be listed in the "Federal Government" section of your phone book. If you have access to the Internet, you may obtain these numbers from the Web address, www.ssa.gov/reach.htm.

Remember that current DEERS and SSA information is vital to getting you the health care you have earned and deserve.

KY

*Join us for an education session
on health care options!*

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